

Summary of TennCare Independent Review Requests 2021

<u>1st Quarter Total:</u>	<u>18</u>
<u>2nd Quarter Total:</u>	<u>50</u>
<u>3rd Quarter Total:</u>	<u>44</u>
<u>4th Quarter Total:</u>	<u>28</u>
<u>YTD Total:</u>	<u>140</u>

Amerigroup TN 1st Qtr Total – 8

Denial Reversed: 2
Denial Upheld: 4
Partial: 1
Settled for Provider: 1

AGP 2021 Total: 34

Amerigroup TN 2nd Qtr Total – 13

Denial Reversed: 1
Denial Upheld: 4
Partial: 4
Settled for Provider: 4

Amerigroup TN 3rd Qtr Total – 9

Denial Reversed: 3
Denial Upheld: 0
Ineligible: 1
Partial: 3
Settled for Provider: 2

Amerigroup TN 4th Qtr Total – 4

Denial Reversed: 1
Denial Upheld: 1
Ineligible: 1
Partial: 1

TennCare 1st Qtr Total – 1*

Ineligible: 1*

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 6

Denial Reversed: 1
Denial Upheld: 3
Ineligible: 1
Settled for Provider: 1

UPRV 2021 Total: 25

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 5

Denial Upheld: 2
Ineligible: 1

Settled for Provider: 2

UnitedHealthcare Plan of the River Valley 3rd Qtr Total – 4

Denial Upheld: 3

Settled for Provider: 1

UnitedHealthcare Plan of the River Valley 4th Qtr Total – 10

Denial Upheld: 4

Partial: 2

Refer for Medical Review: 1

Settle for Provider: 3

UnitedHealthcare of the River Valley Special Needs Plan - 1

Ineligible: 1*

Volunteer State Health Plan 1st Qtr Total – 3

Denial Upheld: 2

Settled for Provider: 1

VSHP 2021 Total: 79

Volunteer State Health Plan 2nd Qtr Total – 32

Denial Reversed: 2

Denial Upheld: 15

Partial: 6

Settled for Provider: 9

Volunteer State Health Plan 3rd Qtr Total – 31

Denial Reversed: 2

Denial Upheld: 13

Partial: 8

Settled for Provider: 8

Volunteer State Health Plan 4th Qtr Total - 13

Denial Reversed: 1

Denial Upheld: 6

Partial: 3

Settled for Provider: 3

Provider Types Submitting Independent Review Requests in 2021 Total:

DME: 1

Hospital: 132

Nursing Facility: 1

Physician: 6

Provider Types Submitting Independent Review Requests in 1st Quarter 2021:

Hospital: 16

Nursing Facility: 1
Physician: 1

Provider Types Submitting Independent Review Requests in 2nd Quarter 2021:

Hospital: 48
Physician: 2

Provider Types Submitting Independent Review Requests in 3rd Quarter 2021:

Hospital: 43
Physician: 1

Provider Types Submitting Independent Review Requests in 4th Quarter 2021:

DME: 1
Hospital: 25
Physician: 2

* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.